# STATEMENT OF QUALIFICATIONS

FIRST IN RESPONSE, FIRST IN SERVICE





nwffenviro.com

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#### WHO WE ARE

#### Our Mission

With over 30 years of service in the industry, NWFF has assembled a team of scientists, engineers, and technicians to meet the needs of our clients. Our mission is to provide a safer, cleaner, and less hazardous environment through education, remediation, and technology. We strive to be leaders in emergency preparedness and response, workplace safety, and environmental services. First in Response, First in Service is our goal on every project. NWFF applies a "round-table" approach to project management and problem solving. With our professional services and technical services employees working together on complex projects, solutions are identified and discussed, and all potential liabilities are examined by subject matter experts. We understand that dealing with environmental challenges can divert time and resources away from your core mission. Our clients depend on us to provide accurate and cost-effective solutions backed by technical expertise and professional credentials relevant to the services we provide.

## Our Story

NWFF began operations in 1989 in Philomath, Oregon as a wildland fire-fighting operation, thus the name "North West Fire Fighters" or NWFF.

Over the years, NWFF diversified its service offerings and adapted to the growing demand for environmental services and emergency spill response. NWFF quickly earned a reputation for competent, professional, and efficient cleanup of land and water based spills, and the environmental remediation that



follows. NWFF holds many longstanding spill repsonse agreements and service contracts with public and private entities throughout the Pacific Northwest and Alaska.

In 2018, the founder of NWFF retired and the business was purchased by new owners. Under the new leadership, the company began to grow and diversify further with the addition of new lines of business focused on professional services: Environmental Consulting, Health & Safety, Business Continuity, and Engineering. In the spring of 2019, NWFF acquired Environmental Contracting Solutions, Inc (ECS), a Kodiak, Alaska based company that provided single source health, safety and environmental consultancy. The acquisition of ECS also included a fire extinguisher servicing business and retail safety store — NWFF Fire and Safety.



#### NWFF CORE BUSINESS FUNCTIONS

NWFF performs the following primary functions under the general description of Professional Services and Technical Services. Our team cross-trains between the various functions to provide continuity and depth and to ensure a consistent, high level of service for all deliverables.

#### **Environmental**

Contaminated Site Sampling
Hazardous Waste Management
Phase I/II Assessments
Environmental Remediation
Environmental Design
Regulatory Management
UST/AST/HOT Compliance

#### **Business Continuity**

Risk management
Team Training Exercises
Business Impact Analysis
Program Management
Third-Party Quality Control
Government Contract
Requirements

#### **Training Services**

Health and Safety Environmental Compliance Hazardous Communication Asbestos/Lead/OSHA Confined Space Respiratory and Hearing First Aid

#### **Health & Safety**

Industrial Hygiene
Indoor Air Quality
Hazardous Materials Assessments
Health and Safety Plans
Abatement Oversight
Construction Monitoring
Regulatory Compliance

#### **Emergency Response**

Emergency Response
Oil and Chemical Spill Response
Response 24/7, 365 Days a Year
Start to Finish Remediations
Land Based Response
Marine Based Response
Regulatory Requirements

#### Engineering

Permitting Requirements
Hydraulic and Hydrologic Analysis
Stormwater Systems Design
Utilities Mapping and Inspection
Contaminated Site Management
Remediation Design
SPCC Experts

#### **Incident Management**

Large-Scale Release Cleanup
Type-3 Incidents
National Oversight
Waste Characterization
Excavation
Decontamination Services
Transportation of Hazardous Waste

#### **Disposal Management**

Labpacking Services
Waste Characterization
Packaging and Containerization
Waste Pickup and Transport
Waste Documentation
Hazardous/Nonhazardous Disposal
Container Sales

#### **Fire and Safety Store**

National Distributor and Vendors Knowledgeable Staff Job Specific Equipment Fire Extinguisher Service Hydrostatic Testing Audiometric Testing Equipment Rental and Repair



# **SOQ MAP**



# NWFF Operations

NWFF core functions are each managed operationally by Discipline Managers (DM) who rely upon Geographic Managers (GM) to provide direct management and oversight for each individual project. This structure enables NWFF to seamlessly manage projects requiring multi-disciplines throughout multiple locations. Each DM and GM assembles a qualified team to respond to their specific projects to meet all the client's needs and requirements.



#### Environmental Services

Environmental Services is the most diverse discipline offered by NWFF. The diversity stems from the variety and the nature of the environmental task requirements and our ability to match the skills and experience of our team to the specific projects. NWFF's staff can effectively assist clients with a wide range of regulatory compliance and risk management issues. Our Environmental Practice Leaders are Qualified Environmental Professionals (QEP) and provide oversight on all Environmental Service activities.

# Our areas of Environmental Services includes:

- Contaminated soil/site sampling
- Phase I and Phase II site assessments
- Contaminated water sampling
- Emergency spill response
- Accident investigation
- Chemical discharges
- Industrial tank decommissioning
- Spill prevention control and countermeasures (SPCC)
- Emergency support equipment for local governments
- Environmental remediation concepts
- Natural attenuation designs



# Engineering Services

Our engineering team are experts in environmental and compliance regulations at the local, state, and federal levels and have professional engineering licensures in Oregon, Washington, Alaska, and Idaho. Our engineering services include: environmental design and permitting, compliance planning, stormwater systems design, facility audits, SPCC activities, environmental site assessments, utilities mapping and inspections, and remediation design. NWFF's engineering team focuses on providing solutions for our clients that minimize compliance and regulation complications and maximize operation efficiency with reduced costs.



## Health & Safety

Health & Safety is the foundation of our business. Protecting workers and the public is a core value we strive to achieve with every project. We follow the best practices of risk management and industrial hygiene to help develop a strong safety culture, whether it be at a single facility or throughout an entire corporation. With top-level credentials and experience, including **Certified Industrial Hygienists (CIH)** and **Certified Safety Professionals (CSP)**, NWFF's team of professionals help your business achieve compliance with OSHA regulations and develop a culture of continuous safety improvement that engages all levels of an organization.

Employers often fail to understand or are simply unaware of the actual near misses that occur that impact productivity and employee health and well-being. Frequently employers respond reactively to a workplace hazard and apply a measure of control that is not always the most effective and can place companies in conflict with OSHA standards and procedures.

# Our areas of Health & Safety Services include:

- Chemical exposures
- ♦ Indoor air quality issues
- Methamphetamine testing
- Respirable particulate matter
- Silica dusts monitoring
- Molds/toxin/allergens
- Ergonomics
- Air monitoring
- Meters and testing devices
- Hazardous materials surveys
- Shipyard competent persons
- Noise dosimetry







## Business Continuity

Recognizing a trend in companies to focus on reactive measures that can be costly at best and catastrophic at worst, NWFF established a Business Continuity and Disaster Planning division that focuses on a proactive approach to risk management. Our team of seasoned professionals who have developed plans and solutions for nationwide companies, offer a comprehensive package of risk management services including incident management team training and exercises, vulnerability and risk assessments, business impact analyses, plan development, and overall program management. Two areas of increased concern that we specialize in are workplace violence preparedness and pandemic planning. The overall goal of our business continuity division is to minimize our clients' risk and maximize their resiliency.

# Our Business Continuity Services include:

- Risk Management
- ♦ Team Training Exercises
- Business Impact Analysis
- Program Management
- Third-Party Quality Control
- Recovery Plan Development
- Government Contract Requirements





### Training Services

NWFF offers a wide range of training and support opportunities that are available at the employer site, at our own facilities, or remotely. We employ subject matter experts (SMEs) who all have extensive experience in our three disciplines—Health, Safety, and Environmental Services. Our trainers are leaders in their field and have led safety seminars across the nation. Our team employs a unique combination of hands-on knowledge and formal education to bring a dynamic, real-world experience to all training sessions. Speaking from firsthand experience and actual project know-how allows our SMEs to deliver much more thorough and engaging training experience than the typical video and PowerPoint presentations.

### Training Services include:

- CPR/AED/First Aid
- ♦ Fall Protection
- Hearing Conservation
- Respiratory Protection
- Personal Protective Equipment (PPE)
- Hazard Communication
- Lock-Out / Tag-Out
- Machine guarding
- Confined Space Entry & Industrial Rescue
- Industrial Powered Equipment
- OSHA 10 & 30 hour (Construction & General Industry)
- ♦ Hazardous Waste Operations and Emergency Response (8hr, 24hr & 40hr)
- ♦ AK Asbestos Abatement Worker/Supervisor
- ♦ AHERA Building Inspector, Project Designer, Management Planner
- Lead Safety in Renovation, Repair and Painting
- Bloodborne Pathogens

#### **Remote Training Capabalities**

Through innovative state-of-the-art technologies and flexible delivery methods, remote training has become a fundamental part of NWFF's growing capabilties. Remote training provides clients with more control over their learning and greater flexibility over their schedule. Our remote training classes offer clients real world scenarios from our trained experts as well as one on one support for questions and collaboration. With no commuting or amenities required, our remote training and support classes save clients time and money.



#### **TECHNICAL SERVICES**

### Emergency Response

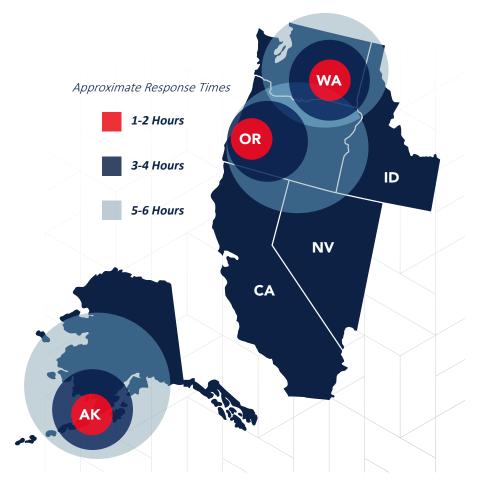
NWFF's Technical Services Division is dedicated to upholding the founding premise of NWFF's "First in Response, First in Service". This is more than a goal, rather a standard that is used across all aspects of a project from start to finish. We remain focused and committed from the time we receive the initial dispatch to an incident or release, through the mitigation and remediation process, to the reporting and closing of any project. Our team ensures that each phase of the cleanup project is completed with our client's best interests in mind which includes regulatory compliance and safety.

#### **Land Based**

NWFF's Technical Services Division is strives to provide the most responsive services in the industry. With crews on-call 24/7, 365 days a year, we respond to any and all of our client's environmental needs in emergency and non-emergency situations.

This division responds to a wide variety of incidents. Ranging from 1 – 10-gallon fuel or oil spills, to 10,000-gallon gasoline releases to unknown chemical releases, on land, or in water. NWFF has capability of mobilizing the personnel, equipment and supplies necessary to mitigate and remediate land based environmental emergencies of any size, anywhere in the Northwest.

Working across inter-company disciplines, NWFF management personnel are trained in all phases of project management. Our team of professionals coordinate between local, state and federal agencies, and actively communicates with our clients on all project related information.





#### **TECHNICAL SERVICES**

#### Marine Based

The Technical Services Division of NWFF provides emergency environmental services for waterborne incidents. The U.S. Coast Guard designated NWFF as an **Oil Spill Response Organization (OSRO)**. NWFF has met the stringent requirements regarding containment booms, boats, skimmers and other specific equipment necessary for effective and efficient cleanup of state and federal waterways. The extensive equipment inventory list can be found at http://www.wrrl.org with actual GPS locations. With a supply of over 7,000' of hard boom, several boats and skilled marine operators, NWFF has the ability to contain and remediate a release in a water-way or body of water.

#### **Marine Response Services:**

- ♦ 24/7 toll free spill number: 800-942-4614
- Quick response time to NW waterways
- ♦ Thousands of feet of hard boom in inventory
- Skimmers with pumps and 50,000-gallon bladders for oil recovery
- Soft boom and absorbents
- ♦ Facility site plans; Site security plans
- QI, SI and ICS services
- Advocate for client with government and agencies





#### TECHNICAL SERVICES

### Incident Management

NWFF's trained and experienced incident management personnel work closely with local, tribal, state and federal government agencies in the event of a large-scale release and cleanup project. With a number of Type-3 incidents under their belt, NWFF has developed an exceptional group of incident managers, including Incident Commanders, Safety Officers, Planning Section Chief, Operations Section Chief and the Division Supervisors to support the operation.

NWFF has the resources available to staff a Type-3 Incident Command System and operate efficiently to ensure that projects are completed as quickly and cost-effectively as possible.

#### **National Oversight**

NWFF Technical Services Division offers peace-of-mind to our clients by providing oversight for incidents anywhere in the country. NWFF will oversee a project either directly, or indirectly to ensure that all government requirements are followed and that all concerned parties are satisfied.

#### Remediation

NWFF performs remediation with each emergency spill cleanup. We also offer scheduled remediation at existing environmental contamination sites. NWFF can work with your company's environmental scientists or engineers' plan for precise cleanup. Our staff also has extensive experience developing and implementing site specific remediation plans. Our team includes a licensed engineer and seasoned safety professionals who have responded to cleanup tasks nationwide.

#### **Remediation Services:**

- ♦ Waste characterization analyses and remedial action plan development
- Characterize, profile and manifest waste for treatment and disposal
- Crime scene cleanup and meth lab processing
- Asbestos abatement
- Lead abatement
- Excavate contaminated soil using surgical removal and waste segregation
- Secure acceptance and negotiate lowest costs into treatment, recycling and disposal facilities
- Transport and dispose contaminated soil
- Provide full-service, Vacuum truck services
- Locate and certify clean backfill, load and transport to remediation site
- Decontaminate, demolish and close industrial facilities
- Repackage, transport and dispose drummed waste and PCB transformers



#### **DISPOSAL SERVICES**

# Disposal Management

As a generator, you realize the long-term liability that rests in the process wastes your company generates. We realize that too, and for that reason, NWFF provides an array of environmental management options, all designed to provide you the best value and long-term liability protection, for your disposal dollars spent.

NWFF works with many environmental management, recycling and disposal companies, to provide a wide range of recycling or disposal options; all vetted beforehand, to avoid potential liabilities long after the waste is disposed. Disposal paths range from product recovery, beneficial reuse, metals reclamation, secure and hazardous waste landfills, acid/alkali neutralization, energy recovery, to destructive incineration – all sourced with the intent to minimize you and your company's long-term liabilities.

# Our Disposal Management Services include:

- Labpacking Services
- Waste Documentation
- Container Sales; New and Reconditioned
- Waste Identification and Characterization
- Containerized Waste Pickup and Transport
- ♦ Hazardous, Non-Hazardous, Universal, Used Oil, and Recycled Wastes





#### **NWFF FIRE AND SAFETY STORE**

In response to requests from our many customers, NWFF has established a retail safety store that stocks a complete line of safety supplies at our Kodiak, Alaska location. The store carries safety glasses, fall protection equipment, first aid kits, a variety of gloves, hearing protection, high visibility jackets and vests, safety labels, hard hats and knee pads, personal lighting and GPS devices and respirators.

We feature national brands such as Pelican, 3M, Pyramex, Quiet Brand, Peltor, Tyvek, and MSA. Our knowledgeable staff can assist you with selecting the correct safety gear for your specific job. NWFF has established relationships with national distributors and vendors; this lets us offer extremely competitive individual item and bulk quantity pricing.



In addition to safety supplies, the Kodiak location also provides fire extinguisher service and hydrostatic testing for businesses, commercial vessels and organizations throughout Kodiak and the Aleutian Chain.

To expand our retail presence and in recognition of changes in buying trends, NWFF is developing a robust ecommerce option that will allow existing and new customers to purchase safety supplies online. The online presence reflects NWFF's continual drive to improve service levels to our valued clients and customers. You can also shop our store online at <a href="https://www.nwffsales.com">www.nwffsales.com</a>, where you will find our complete inventory of safety products, with the convenience of shopping from your home or office.

The NWFF Safety Store also provides equipment rental and repair, as well as certified audiometric testing and respirator mask fit testing. Call for more information at (907) 486-2960.

